# Massachusetts All-Payer Claims Database: Quality Assurance (QA) Profile Reports

June 26, 2012



### Objectives for today's meeting

- Welcome and Introductions
- APCD Data Release
  - Update
  - Masking of Data Elements
- NEW Quality Assurance (QA) Profile Reports
- Open Discussion



### Preliminary Data Release

- Data Release Administrative Bulletin
- Application Release
- Data Release Committee



#### Why masked values and their uses

Health Care Home Tax ID Number

WIE037	Health Cale Hollie Tax ID Nullibel	Maskeu	
ME038	Health Care Home National Provider ID	Masked	
ME039	Health Care Home Name	Masked	
ME077	Members SIC Code	Masked	
ME001 / ME036	Health Care Home Number	Masked	1
ME001 / ME040	Product ID Number	Masked	
ME001 / ME107	Payer / CarrierSpecificUniqueMemberID	Masked	<b>&lt;</b>
ME001 / ME117	Payer / CarrierSpecificUniqueSubscriberID	Masked	
MC026	National Service Provider ID	Masked	
MC077	National Billing Provider ID	Masked	
MC001 / MC024	Payer / Service Provider Number	Masked	
MC001 / MC032	Payer / Service Provider Specialty	Masked	
MC001 / MC076	Payer / Billing Provider Number	Masked	
MC001 / MC079	Payer / Product ID Number	Masked	
MC001 / MC100	Payer / Delegated Benefit Administrator Organization ID	Masked	
MC001 / MC112	Payer / Referring Provider ID	Masked	
MC001 / MC125	Payer / Attending Provider	Masked	
3.4G001 /3.4G102	D / G : Cl	N/ 1 1	1
MC001 / MC132	Payer / Service Class	Masked	

Payer / Provider Location

Payer / CarrierSpecificUniqueMemberID

Used to hide uncertain values

Masked

Masked

Masked

Masked

Values used to link between files



MC001 / MC135

MC001 / MC137

ME037

#### Announcement of QA Profile Reports

- In an effort to obtain the best possible data available, the Division has implemented a data quality assurance framework for standardization, examination, correction, and monitoring of the data.
- The Division currently engages in multiple activities to measure and improve the quality of the data: verification reports, monthly work group meetings
- Recently, the Division contracted with JEN Associates, Inc. of Cambridge, MA to design, develop and implement additional quality assurance reports and is happy to announce the first phase of reports!



### What's in the QA Profile Reports?

- The QA Profile Reports contain the following metrics:
  - Monthly counts of records submitted to APCD by file type
  - Mean, Median, Mode, Variance, Standard Deviation, Minimum,
     Maximum, and Quantiles for all numeric data elements
  - Frequency of values for character data elements
  - Time analysis of submitted records and unique member IDs over time



#### Who has Access to the Reports?

- Each carrier has access to reports based on their submitted data
- Authorized DHCFP staff are actively reviewing ALL reports
- DHCFP plans to publish aggregate, de-identified data for interested stakeholders

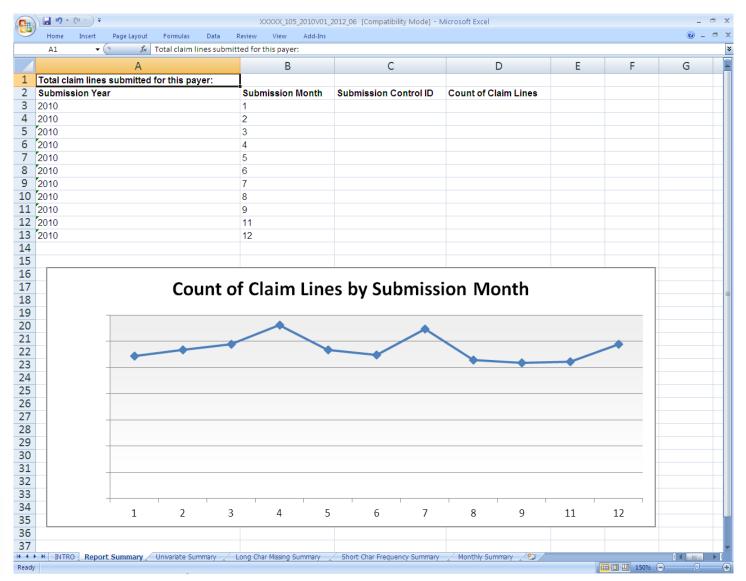


#### Which Reports Are Currently Available?

- The QA Profile Reports for Medical Claim, Pharmacy Claim, Dental Claim and Member Eligibility are currently available based on 2010 data.
- The QA Profile Reports include claim data submitted for the twelve months in 2010 and member eligibility data submitted for December 2010.
- The Division is reviewing reports for other years prior to release
- The reports are EXCEL workbooks with multiple sheets



### Sample Report Summary Tab for Medical Claims





### Sample Univariate Summary Tab for Medical Claims

Hor	me Insert	Page	e Layout	For	mulas	Data	Re	view	View	Add-	Ins																		<b>0</b> .	_ c
A1		()	f <sub>x</sub>	Varia	ble																									
	A	В	С	D	Е	F	G	Н		J	K	L	M	N	0	Р	Q	R	S	Т	U	V	W	Х	γ	Z	AA AI	B AC	AD	A
		Number of Record																		5th High est	4th High est	3rd High est	2nd High est	High est	Low I	2nd 3 Low L	Brd 4ti Low Lo	h 5th w Low t est	Number of Record s with	Z Reco ds with Miss
riable		s With Values	Quantile 1002	Quantile 992	Quantile 95%	902	Quantile 75%	e Quantile 502	Quantile 25%	Quantile 102	Quantile 52	Quantile 12	Quantile 02		Std Deviation		<b>u</b>				Vale		Vale				Val Va Ie Be		Missin	
edicalClaiml		Talles	1004	334	334	304	154	304	234	104	34	14	04	Mean	Detistion	median	Aattance	moae	Hange	e	e	e	e	e	ue (	1e 1	ie de	- Te	g Yalue	4.21
gID																														
yıı: bmissionCo	ete e IID																									_				
bmissionCo bmissionYe													_															_		
bmission i e bmissionMc													_															_		
omissionivic eCounter	onen												_															_		
ecounter rsionNumbe																												_		
rsionivumbe emberDateo																														
	rBirthMonth																													
			405												0.4		500		405					405	-	-				
emberA			125	93	87	82	2 71	1 54	36	17	8	0	0	52	24	54	562	63	125	111	111	111	111	125	0	0	0	0 0		
	oproved APD ate Year																													
	oproved APD ate Month																													
lmissionDat																														
lmissionDat																														
teofService																														
	FromMonth																													
teofService																														
teofService	ToMonth																													
antity																														
argeAmoun	t																													
idAmount																														
epaidAmour	nt																													
payAmount	:																													
insuranceA	mount																													
ductibleAm																														
schargeDate																														
schargeDate	:Month																													
idDateYear																														
idDateMont	th																													
veredDays																														
nCoveredD	lays																													
	OfBenefitsTPLLiabili																													
herinsurance	:PaidAmount																													
:dicarePaid																														
owedAmou																														
nCoveredA																														
cludedExpe																														
thholdAmo	unt																													
eNumber																														
ETLContro	IID																													
ys from End	d of Service to																													
yment																														
	ginning of Service to																													
	simming or our rice to																													



# Sample Long Char/Missing Summary Tab for Medical Claims

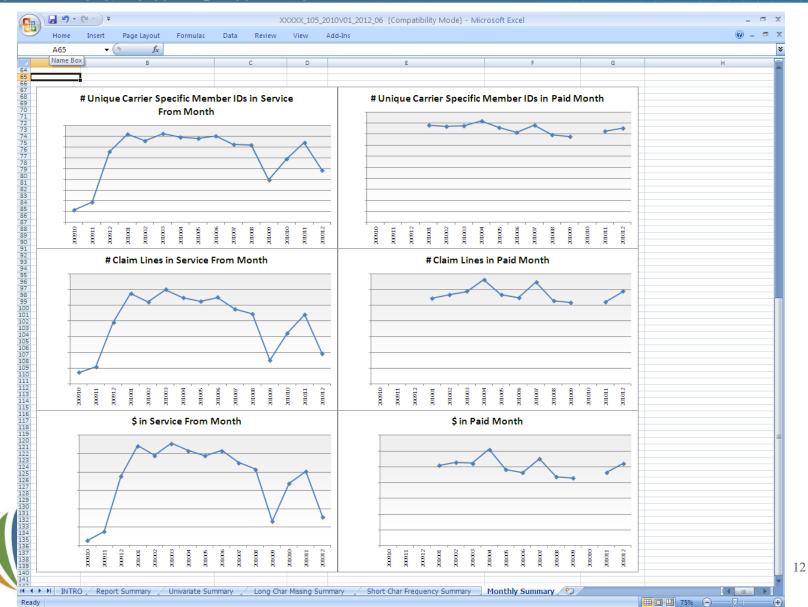
	Home	Insert	Page Layou	it Formulas	Data	Review	View A	Add-Ins				
	A1	<b>-</b> (	• f.	Variable								
		A		В			c r of Record	ds	D	E % Records with	F	G
Varia	able			Number of F with Missing		with No Values	n-Missing		% Records with Missing Values	Non-Missing Values		
Payer									0%	100%		
Nation	nalPlanID	)							100%	0%		
Payer	rClaimCo	ntrolNumb	er						0%	100%		
		rPolicyNur	nber						0%	100%		
	criberSSN		-						0%	100%		
		ontractNum							0%	100%		
		rSequence	Number						0%	100%		
	berSSN	Diah							0%	100%		-
	berDateof								0%	100%		
	berCityNa berZIPCo								0% 0%	100% 100%		
	ceProvide								0%	100%		-
		rTaxlDNun	her						0%	100%		
		eProvider[[							3%	97%		
		rFirstNam							47%	53%		
		rMiddleNa							57%	43%		-
			eorOrganiz						0%	100%		
	ceProvide		Joronganiz						33%	67%		
		rSpecialty							2%	98%		
		rCityName							0%	100%		
		rZIPCode							0%	100%		
	ttingDiagr								81%	19%		+
ECode		10010							99%	19%		
	ie ipalDiagn	neie							0%	100%		-
	rDiagnosi								45%	55%		
	rDiagnosi rDiagnosi								74%	26%		
	rDiagnosi								84%	16%		+
	rDiagnosi rDiagnosi								92%	8%		
	rDiagnosi rDiagnosi								94%	6%		_
	rDiagnosi rDiagnosi								94%	4%		
										4% 3%		-
	rDiagnosi rDiagnosi								97% 98%	3% 2%		
	rDiagnosi rDiagnosi									1%		-
	rDiagnosi rDiagnosi								99%	1%		
	rDiagnosi rDiagnosi								99%	1%		
	rDiagnosi rDiagnosi								99%	1%		-
_	rDiagnosi	812							99%			
_	nueCode	_							62%	38%		-
	edureCod								6%	94%		
		dureCode							87%	13%		-
	ntControll		nd n						1% 0%	99%		
	certovide	rCountryC	Jue						97%	100% 3%		
DRG	Codo											
DrugC		Number							100%	0% 100%		
	gProvider								0% 2%	100%		
		ProviderID LastName	OrOrgania						0%	100%		
	geroviaeri uctIDNum		ororgani2						0%	100%		
	sonForAdji								41%	100% 59%		+
	berStreet/								0%	100%		
LOING		nuultaa							100%	0%		
		efitAdminis	+						100%	0%		
	INTRO	16.1	t Summary	/ Univariate Si		-	Missing Su		Short Char Frequer		nly Sumr	_



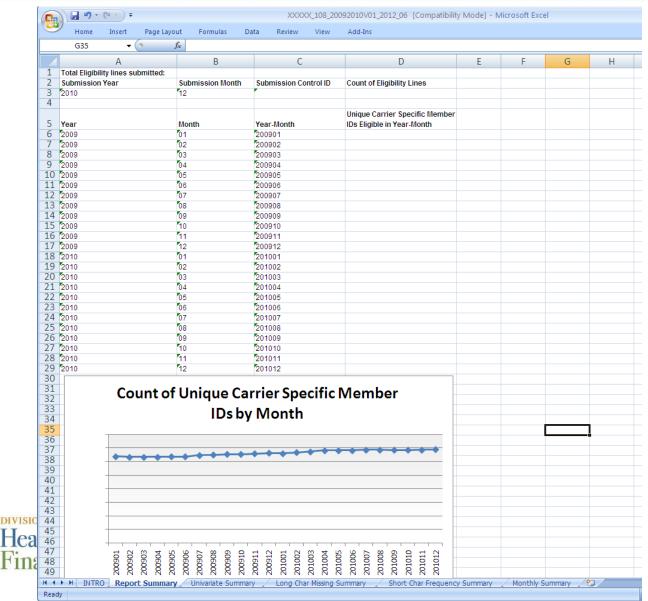
# Sample Short Char Frequency Summary Tab for Medical Claims

	Home Insert Page Layout  A1    √	Formulas Dat	a Review	View Add-Ins						<b>0</b> -
	A	В		С	D		Е	F	G	Н
1	Variable 🔻	Value	~	Frequency -	Percent	~	CumFrequency	CumPercent 🔻		
14	MemberGender	Number_of	Levels	2						
15	MemberGender	F			5	9%		59%		
16	MemberGender	M			4	1%		100%		
17	MemberStateorProvince	Number_of	_Levels	1						
18	MemberStateorProvince	MA			10	0%		100%		
19	AdmissionHour	Number_of	_Levels	25						
20	AdmissionHour				8	8%		88%		
21	AdmissionHour	0000				2%		90%		
22	AdmissionHour	1200				1%		92%		
23	AdmissionHour	1000				1%		92%		
24	AdmissionHour	0900				1%		93%		
25	AdmissionHour	1100				1%		94%		
26	AdmissionHour	0800				1%		95%		
27	AdmissionHour	1400				1%		96%		
28	AdmissionHour	1300				1%		96%		
29	AdmissionHour	1500				1%		97%		
30	AdmissionHour	1600				1%		97%		
31	AdmissionHour	0700				0%		98%		
32	AdmissionHour	1700				0%		98%		
33	AdmissionHour	1800				0%		98%		
34	AdmissionHour	0600				0%		99%		
35	AdmissionHour	1900				0%		99%		
36	AdmissionHour	2000				0%		99%		
37	AdmissionHour	2100				0%		99%		
38	AdmissionHour	2200				0%		99%		
39	AdmissionHour	0500				0%		100%		
40	AdmissionHour	2300				0%		100%		
41	AdmissionHour	0100				0%		100%		
42	AdmissionHour	0200				0%		100%		
43	AdmissionHour	0300				0%		100%		
44	AdmissionHour	0400				0%		100%		

### Sample Monthly Summary Tab for Medical Claims

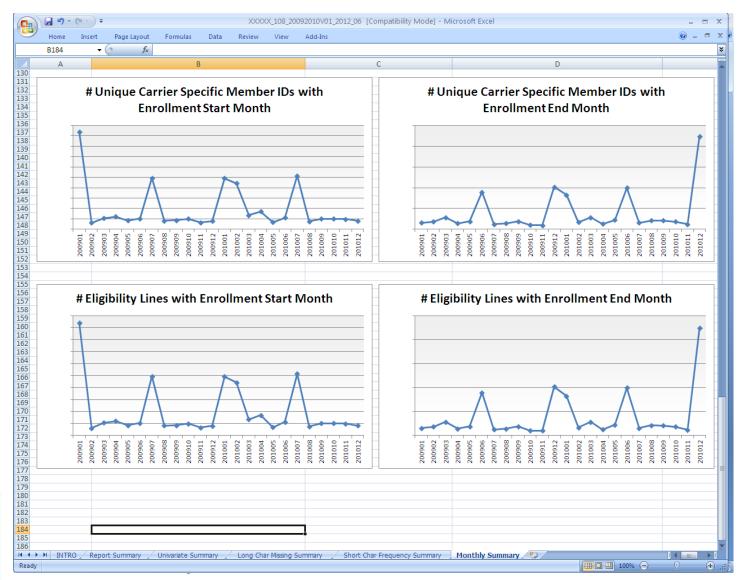


### Sample Report Summary Tab for Eligibility Data





### Sample Monthly Summary Tab for Eligibility Data





### Industry Summary Report: 2010 Medical Claims (Sorted by Payer ID)

<b>1</b> 9 - (21 - ) :	MA_APCD_Medical_2	010_Payers_Summary [Compatibility Mode] - Microsoft Excel	_ = x
Home Insert		dd-Ins	@ _ □ X
	€ fx Variable		
Α	В	С	D
Payer	Variable	Problem	Worksheet
XXXXX	APC	Missing Values in 100% of Records	Alphanumeric Summary
XXXXX	APCVersion	Missing Values in 100% of Records	Alphanumeric Summary
XXXXX	AdmittingDiagnosis	Missing Values in 96% of Records	Long Char Missing Summary
XXXXX	AttendingProvider	Missing Values in 100% of Records	Long Char Missing Summary
XXXXX	CoveredDays	Missing Values in 100% of Records	Univariate Summary
XXXXX	DRGLevel	Missing Values in 100% of Records	Alphanumeric Summary
XXXXX	DelegatedBenefitAdminist	Missing Values in 100% of Records	Long Char Missing Summary
XXXXX	DelegatedBenefitAdministratorO	Missing Values in 100% of Records	Alphanumeric Summary
XXXXX	DenialReason	Missing Values in 75% of Records	Long Char Missing Summary
XXXXX	DrugCode	Missing Values in 100% of Records	Long Char Missing Summary
XXXXX	ECode	Missing Values in 99% of Records	Long Char Missing Summary
XXXXX	FormerClaimNumber	Missing Values in 100% of Records	Long Char Missing Summary
XXXXX	ICD9CMProcedureCode	Missing Values in 100% of Records	Long Char Missing Summary



### Industry Summary Report: 2010 Medical Claims (Sorted by Data Element)

#) + (H + ) =	MA_APCI	D_Medical_2010_Payers_Summary [Compatibility Mode] - Microsoft Excel	_ =
Home Insert 4374 ▼ (	Page Layout Formulas Data Review	View Add-Ins	<b>∅</b> - □
	1133	<u></u>	2
_ A	В	C	D
Payer	Variable	Problem	Worksheet
XXXX1	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX2	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX3	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX4	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX5	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX6	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX7	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX8	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX9	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX10	AdmittingDiagnosis	Invalid Values in less than 1% of Records	Valid Values Summary
XXXX1	BillingProviderNumber	Missing Values in 1% of Records	Long Char Missing Summary
XXXX2	BillingProviderNumber	Missing Values in 1% of Records	Long Char Missing Summary
XXXX3	BillingProviderNumber	Missing Values in 1% of Records	Long Char Missing Summary
XXXX4	BillingProviderNumber	Missing Values in 2% of Records	Long Char Missing Summary
XXXX5	BillingProviderNumber	Missing Values in 2% of Records	Long Char Missing Summary
XXXX6	BillingProviderNumber	Missing Values in 2% of Records	Long Char Missing Summary
XXXX7	BillingProviderNumber	Missing Values in 2% of Records	Long Char Missing Summary
XXXX8	BillingProviderNumber	Missing Values in 7% of Records	Long Char Missing Summary
XXXX9	BillingProviderNumber	Missing Values in 12% of Records	Long Char Missing Summary
XXXX10	BillingProviderNumber	Missing Values in 54% of Records	Long Char Missing Summary
	1		

# Industry Summary of Claim Data by Payer and Product

			De	ental	Me	edical	Pha	armacy
Payer	Product ID	Year	Claim Lines	Paid Amount	Claim Lines	Paid Amount	Claim Lines	Paid Amount
xxxxx	уууууууууу1	2010						
xxxxx	уууууууууу2	2010						
xxxxx	уууууууууу	2010						
xxxxx	уууууууууу4	2010						
xxxxx	уууууууууу5	2010						



### Industry Summary of Demographics by Payer and Product

				Members Gender			Members Age (years)										
Payer	Product ID	Year	Female	Male	<1	1-5	6-10	11-17	18-29	30-49	50-64	65-79	80 and older				
xxxxx	уууууууууу1	2010															
xxxxx	уууууууууу2	2010															
xxxxx	ууууууууууу	2010															
xxxxx	уууууууууу4	2010															
xxxxx	уууууууууу5	2010															



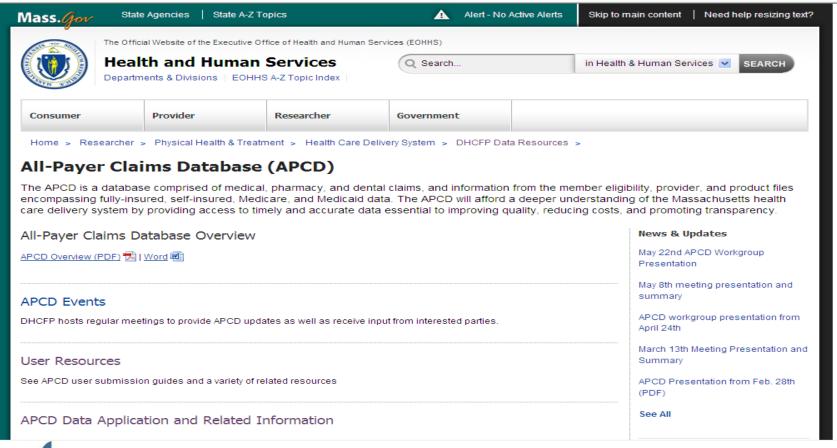
### QA Profile Reports:

### Questions?



#### APCD Resources for Payers

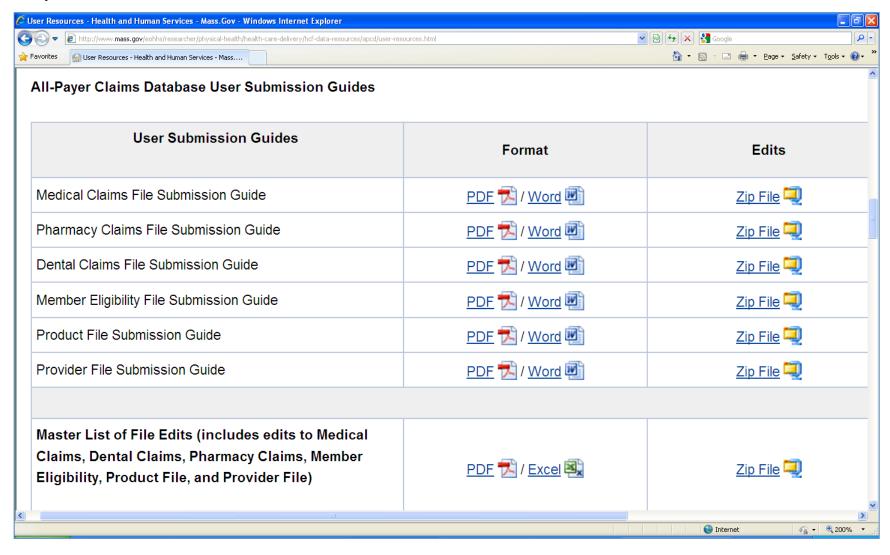
#### Updated APCD Website - <a href="www.mass.gov/dhcfp/apcd">www.mass.gov/dhcfp/apcd</a>





#### APCD Resources for Payers

#### Updated USER RESOURCES section -



#### For more information:

Upcoming Schedule								
APCD Combined Workgroup 4th Tuesday of each month	Next meeting on July 24th							
APCD Technical Assistance Group (TAG) Webinar 2nd Tuesday of each month	Next meeting on July 10th							

- Send questions and feedback to <a href="mailto:dhcfp.apcd@state.ma.us">dhcfp.apcd@state.ma.us</a>
- For more information, including important updates and events, please visit: <a href="www.mass.gov/dhcfp/apcd">www.mass.gov/dhcfp/apcd</a>

